



# CRITICAL FINANCIAL ASSISTANCE

Our Critical Financial Assistance (CFA) program helps military families address critical financial shortfalls. Most often, this means assistance with mortgage payments, rent, utilities, car repairs, home repairs, overdue bills, critical baby items, and groceries. Our process is managed by professional caseworkers who:

- Validate financial needs before support is provided
  - Provide assistance in the form of grants, not loans
  - Pay directly to service providers, or provide a grocery card to families
- Who is eligible?**
- Actively serving military members in pay grades E1 to E6 with legal dependents or single, wounded, ill, or injured service members
  - Post-9/11 wounded, ill, or injured service members with medical documentation and an honorable discharge within the last seven years
  - Home repair assistance is available to any post-9/11 honorably discharged wounded, ill, or injured veteran

Those receiving financial assistance are also provided with financial education to help break the cycle of recurring crisis and to assist in achieving long-term self-sustainability.



Leaking copper pipes started a domino effect in the home of Army veterans Shomari and Renee Green. Soon the home's foundation began to fail, and water in the electrical system began causing power outages throughout the house.

When they first experienced problems with the home, they chose not to apply to Operation Homefront's Critical Financial Assistance, believing others were worse off and more deserving of help.

When the family's health began to deteriorate, they realized it was their turn to seek help and submitted an application. "I wrote everything we have ever experienced," Renee said. "When they called me, I burst into tears on the phone."

Operation Homefront now has their house feeling more like a home again.

"Thank you for making this possible," Renee said, "for making my house a livable and safe place for my children to grow up in."

Shomari served as a signal support specialist and completed four years as planned and then served eight years in the reserves. Renee started in the National Guard, then did office work on active duty for the Army. She also joined the reserves when she left active duty.

<p><b>53,000</b> REQUESTS FOR ASSISTANCE FULFILLED SINCE 2011</p>	<p><b>\$37M</b> IN ASSISTANCE PROVIDED SINCE 2011</p>
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**PROGRAM EFFICIENCY**

85%

of Operation Homefront's expenditures go directly to programs supporting military families.

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TRUSTED & RESPECTED

Candid.

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100% 5/2022