

November 2023

## IMPORTANT VA NUMBERS

**Audiology (no consult needed):** 210-949-9702

**Central Scheduling for Established Patients** (schedule appts/ leave messages for PACT/Specialists/Mental Health:

PACT/Specialty Clinics: 210-617-5300, option 2 Mental Health: 210-617-5300, option 3

**Consult Scheduling:** 866-487-1653. *Call after 2 business days for scheduling to avoid delay in your specialty care. If you have been consulted to Community Care (PAS), contact Community Care (PAS) to schedule.*

### **Community Care (PAS) Services:**

- Community Care Referral (PAS) Scheduling: 210-949-3850, press 1
- Community Care Prescriptions: 800-983-0933
- Community Care RN Care Coordinator: 210-949-3850, press 1 for care concern related to medical service.
- Community Care Billing: 877-881-7618
- C3/72 Hour Notification : 844-724-7842. ***If you are seen by a NON-VA ER or admitted to a NON-VA Hospital call within 72 hours for authorization.***

**Dental (based on qualification):** 210-949-3981, option 2

**Enrollment & Eligibility:** 210-949 3981 (option 1 or 2)

**MOVE/Healthy Living Program:** 210-949-3995

**Optometry (no consult needed):** 210-949-9702

**Patient Advocate (Audie Murphy/Shavano Park):** 210-949-3822

### **Pharmacy Services:**

- Pharmacy Customer Service (24/7 hour Hotline for all medication/prescription questions/concerns and tracking of medications: 877-469-5300
- Pharmacy Medication Refills: 800-209-7377

**Radiology Scheduling (CT/MRI/Ultrasound):** 210-949-9729 or 210-617-5300, option 6

**Release of Information (obtain/share medical records):** 210- 617 5300, Ext 15610 or Fax: 210-949 5245

**Same Day Service (VISN 17):** 1-833-284-7212

**Tobacco Cessation:** 210-617-5300, Ext 16765

**Transportation Service:** 210-427-5074 or 210-790-5376

**Veteran Crisis Hotline:** 988, option 1

**Women Veteran Program:** 210-949-9449